Corporate Profile
Handheld Labeling Solutions

SATO is a pioneer and leading global provider of integrated Automatic Identification and Data Collection solutions that leverage barcode and RFID technologies.

SATO manufactures innovative, reliable auto-identification systems and offers complete solutions to businesses by integrating hardware, software, consumables and maintenance services. SATO’s solutions enable businesses to realize precision, labor and resource savings that help preserve the environment and deliver peace of mind to consumers. All of which contribute to the development of a sustainable world.

Today, SATO continues its tradition of designing and manufacturing high quality printing systems, including its legendary line of hand labeler products that deliver reliable, unparalleled performance.

Maintenance

- Scheduled cleanings are highly recommended to avoid troublesome operation caused by paper dust and adhesive residue
- Clean print head with a soft, dry toothbrush
- Do not use lubricants or detergents to clean your Handheld Labeler
- Do not re-ink used ink roller
- Do not place the tool, label or ink roller in a high humidity environment or above 40°C/104°F

Troubleshooting

Labels are not properly fed
- Squeeze the trigger firmly and completely
- Re-load labels according to the instructions in this guide
- Confirm that you are using genuine SATO labels
- Be sure the tools have been properly maintained
- Check to see if the labels are damp

No print appears on the labels
- Use a new ink roller
- Squeeze the tool handle lever completely to print a label
- Use genuine SATO ink rollers
- Push pointer back firmly to its original positon

There are dots and dust spots on labels
- Clean the application roller and printhead to remove any stray ink and dust
**Handheld Labeling Solutions**

SATO’s PB2 Series of handheld labelers are equipped with commonly used expressions, larger font size and a wide-open path for easy label loading. The PB2 Series is intuitive to operate and user friendly.

**Loading Label Rolls**

1. Lift the label roll cover by gently pressing in on the marked grips and lifting up.
2. Turn the tool over and lift up on the marked tab on the tool’s door to open up the bottom.
3. After opening the door, gently lift the pressure plate and pull to open up the entire tool.
4. Take the roll of labels and remove one round, eliminating any glue simplifying the loading process.
5. Gently feed the labels through the tool from the top.
6. The labels will slide through the tool and come out from the bottom.
7. Once loaded, pinch the levers on either side of the tool and slide the label roll into place. Release the levers, tightly close the label roll cover.
8. After closing the cover, flip the tool upside down. Pull the labels out about 6”, aligning the labels within the guide. Tightly close the pressure plate.
9. Pull the labels back, towards the tool handle, making sure to align the tabs of the labels with the knobs on the reel.
10. Close the door on the bottom of the tool by gently lifting the door while pushing it down into place. The tool is now ready to use.

**Replacing Ink Roller**

1. At the front of the tool, pinch the top, ribbed lever together with the lower lever.
2. Gently slide the ink roller free from the assembly.
3. Slide the fresh ink roller into place, making sure the arrow indicators align.
4. Pinching the levers of the assembly together, slide the assembly into place.
5. Once in position, release the levers and the assembly will snap into place.

**Setting Print Characters**

1. Pull the pointer in or out as required and rotate to select print character.
2. Push the pointer back to its original position.