Corporate Profile
Handheld Labeling Solutions

SATO is a pioneer and leading global provider of integrated Automatic Identification and Data Collection solutions that leverage barcode and RFID technologies.

SATO manufactures innovative, reliable auto-identification systems and offers complete solutions to businesses by integrating hardware, software, consumables and maintenance services. SATO’s solutions enable businesses to realize precision, labor and resource savings that help preserve the environment and deliver peace of mind to consumers. All of which contribute to the development of a sustainable world.

Today, SATO continues its tradition of designing and manufacturing high quality printing systems, including its legendary line of hand labeler products that deliver reliable, unparalleled performance.

Maintenance

- Scheduled cleanings are highly recommended to avoid troublesome operation caused by paper dust and adhesive residue
- Clean print head with a soft, dry toothbrush
- Do not use lubricants or detergents to clean your Handheld Labeler
- Do not re-ink used ink roller
- Do not place the tool, label or ink roller in a high humidity environment or above 40°C/104°F

Troubleshooting

Labels are not properly fed

- Squeeze the trigger firmly and completely
- Re-load labels according to the instructions in this guide
- Confirm that you are using genuine SATO labels
- Be sure the tools have been properly maintained
- Check to see if the labels are damp

No print appears on the labels

- Use a new ink roller
- Squeeze the tool handle lever completely to print a label
- Use genuine SATO ink rollers
- Push pointer back firmly to its original positon

There are dots and dust spots on labels

- Clean the application roller and printhead to remove any stray ink and dust
Handheld Labeling Solutions

A reliable Handheld Labeling Solution, the PB1 and Samark Series allow users to easily tag products. Lightweight and ergonomic, these handheld labelers are intuitive to use, allowing end users to smoothly manage operations.

**Loading Label Rolls**

1. Open the Label Roll Door.
2. Lift the marked tab of the tool's door to open the bottom of the tool.
3. After opening the door, gently lift the pressure plate and pull to open up the entire tool.
4. Take the roll of labels and remove one round, eliminating any glue, simplifying the loading process.
5. Drop the labels down the center of the tool, gently feeding the end through until it slides out the bottom.
6. After securing the roll of labels onto the spindle and placing the guide on top of the roll of labels, close the label roll door.
7. Flip the tool upside down. Align the labels within the guide and tightly close the pressure plate.
8. Pull the labels back, aligning the label's tab with the reel's knob. Close the door on the bottom of the tool. It is now ready to use.

**Replacing Ink Roller**

1. Pull the ink roller assembly up.
2. While supporting the ink roller assembly with one hand, gently slide the ink roller off to the side.
3. Take the fresh ink roller and slide it onto the assembly.
4. Gently release the assembly allowing it to spring back into place. The tool is now ready to use.

**Setting Print Characters**

1. Pull the pointer in or out as required and rotate to select print character.
2. Push the pointer back to its original position.