SYSTEM PARTS LIST
WIRELESS SYSTEM

(1) Dispenser
(1) Dispenser Mounting Bracket
(3) Large Slotted Screw
(2) Large Slotted Bolt
(2) Nut
(1) Display Wall Mount Bracket
(1) Wireless Receiver
(2) Wireless Push Button
(1) Display Wall Mount Bracket
(1) TOM Sign
(1) Label Sheet
(1) Power Extension Cable
(1) AC Power Supply
(4) Country Outlet Adapter
(1) Mounting Stand

(1) 2 Digit Indicator
(2) Large Phillips Screw
(2) Wall Anchor
(1) 3 Digit Indicator

TOOLS NEEDED

Large Flathead Screwdriver
Phillips Screwdriver
Mini Flathead Screwdriver
**OPERATION**

1. The customer takes a number from the dispenser; this number will indicate the customer’s spot in the queue.
2. The customer will be notified of their turn when their number is displayed on the indicator.
3. The associate will use the wireless remote to advance the display by pressing the (+) button or to turn the display back by pressing the (-) button.
4. If the associate wishes to advance the display by tens they will press and hold the (+) button.

**MOUNTING**

The dispenser can be mounted to either the wall or stand.

**WALL MOUNTING**

1. Measure and mark the mounting holes on the wall using the dispenser mounting bracket as a template (Figure 1).
2. Drill holes using a 3/16” to 5/16” drill bit.
3. Use the wall anchors if mounting the dispenser to a surface other than solid wood.
4. Position the sign and dispenser mounting bracket over the holes in the wall and fasten with two slotted screws (Figure 2).
5. Snap the dispenser into the mounting bracket (Figure 3).

**STAND MOUNTING**

1. Position the mounting stand in the desired location on a countertop.
2. Align the holes in the sign and the mounting bracket with the holes in the post. Push the two large slotted bolts through bracket and sign and secure with the provided nuts (Figure 4).
3. Snap the dispenser into the mounting bracket (Figure 3).

**LOADING DISPENSER**

1. Pull the locking bar down to open the dispenser.
2. Place the roll of tickets in the dispenser, making sure the numbers are facing up and the roll out from the bottom (Figure 5).
3. Pull the end of the roll of tickets through the dispenser and securely shut the dispenser by snapping the locking bar back into place.
MOUNTING

1. Identify a suitable position for the indicator assuring the display is easily seen by the customers
2. Measure and mark the mounting holes on the wall using the display wall mount bracket as a template (Figure 6)
3. Drill holes using a 5/16” drill bit
4. Use the wall anchors if mounting the indicator to a surface other than solid wood wall
5. Position the display wall mount bracket over the drilled holes and secure with two large Phillips screws (Figure 7)

AC POWER SUPPLY

2. Choose the appropriate country outlet adapter and slide it into the AC power supply (Figure 9)
3. If required, attach the 10 ft. power extension cable (Figure 10)
4. Plug the AC power supply into the nearest outlet

AC POWER SUPPLY CONT

WIRELESS RECEIVER

1. Plug the AC Power supply into either if the two power receptacles located on the back of the display (Figure 8)
2. Attach the pin connector of the wireless receiver to the pins located on the back of display (Figure 11)
3. Remove backing from adhesive strips on the wireless receiver and mount it on the back of the display
SET-UP

SOUND & TONE VOLUME

Use a mini flathead screwdriver to change the tone and volume switches on back of the display (Figure 12)

**TONE**
- No Sound: 1-OFF 2-OFF
- Single Tone: 1-OFF 2-ON
- Double Tone: 1-ON 2-OFF
- Triple Tone: 1-ON 2-ON

**VOLUME**
- Low Volume: 3-OFF 4-OFF
- Medium Volume: 3-ON 4-OFF
- High Volume: 3-OFF 4-ON
- Highest Volume: 3-ON 4-ON

DISPLAY START-UP

Once powered on, the display will show a number of messages upon start-up (Figure 13)

**DISPLAY SHOWS**
- Program Version: “P-“ , then number
- TOM-Net Address: “ad,” then 51 or 21
- Last Number Displayed When The Power Has Been Disconnected: Number, (00 if first-time start-up)
- Error Message if Displayed is Set as a Duplicate Master: “Ed”

OPTIONAL DISPLAY SET-UP

- To enter setup options, make sure the display is unplugged.
- Hold down (+) on the wireless push button and plug the display back in.
- Release (+) when the display reads “UP”

**SET DISPLAY UPDATE DELAY:**
- Display shows “UP” followed by the current delay time in seconds, (ex. "00"). Press (+) on the wireless push button to increase the delay one second at a time
- After three without pushing the button, the set display sleep time “SL” appears

**SET DISPLAY SLEEP TIME:**
- Display shows “SL” followed by the current delay time in minutes. (The display shits off after a set periods of the time with no button pushes.) Press (+) on the wireless push button to increase the delay before the display goes into sleep mode one minute at a time
- After three seconds without pushing the button the set display flashes and “FL” appears

**SET DISPLAY FLASHES WHEN NUMBER CHANGES:**
- Display shows “FL” followed by the current setting showing number of flashes. Presses (+) on the wireless push button to increase the number of times the display will flash when the number changes one flash at a time
- After three seconds without pushing the button, the display shows “CS” and saves the new settings to memory
PROGRAMMING ADDITIONAL WIRELESS PUSH BUTTONS

1. Press #1 on the wireless receiver and hold for three seconds. The green LED light on the back of the wireless receiver will start blinking (Figure 15)
2. Release #1 on the wireless receiver. Then press the (+) button on the wireless push button. The green LED light will stop blinking (Figure 16)
3. Press #2 on the wireless receiver and hold for three seconds. The red LED light on the back of the wireless receiver will start blinking (Figure 15)
4. Release #2 on the wireless receiver. The press the (-) button on the wireless push button. The red LED light will stop blinking (Figure 16)

DELETING WIRELESS PUSH BUTTONS

1. Press #1 on the wireless receiver and hold for three seconds. Release and press #1 again for three seconds. The code has been deleted. (Figure 15)
2. Press #2 on the wireless receiver for three seconds. Release and press #2 again for three seconds. The code has been deleted (Figure 15)